

“You Said; We Did” - Action List – February 2014

Actions from November/December 2013 RCC/BRC & other outstanding issues

Issue	Officer	Action Date
Customer Care		
Communications		
<ul style="list-style-type: none"> Minutes of Working Parties & Barbican Occupiers User Group (from next March meeting) to be available on website – Working Party page set up - minutes to be loaded. Publicise election of new Chairmen – December Barbicanews Formal Q&A Annual Residents meeting – BEO reviewing for Winter 2013/14 Inductions for new RCC members – RCC Information Pack presented with February RCC papers 	Helen Davinson Michael Bennett	Ongoing Completed Ongoing Completed
Revenue & Capital Budgets and Service Charge & Income Account Reports		
<ul style="list-style-type: none"> Review of language e.g. original /latest approved budgets/variance columns/dates Future revised budgets – Chamberlain to revise in consultation with BRC Chair/Deputy & nominated non-resident BRC member Costs – Transport costs of £1,000 – staff travelling Costs – ‘City widened Line’ underground tunnel – additional electricity costs – for ongoing costs for changes made to the underground line 	Mark Jarvis	Ongoing Completed Completed
Residents Survey		
<ul style="list-style-type: none"> BEO to consider annual survey due to success of online survey & show comparative data in next survey Advertise out of hours service - December Barbicanews 	Helen Davinson	May 2014 Completed
Estate Services		
Services		
<ul style="list-style-type: none"> Litter outside Gilbert House particularly at weekends – Cleaning Supervisors to carry out inspections in Spring – staffing levels/cleaning frequencies to then be reviewed Willoughby/Speed Car parks – clarification of areas relating to Heron & blocking Bin Store areas now complete 	Michael Bennett Helen Davinson	April Completed
Car Park Charging		
<ul style="list-style-type: none"> Report redrafted for BRC to reflect RPI charges based on 9 months i.e. three quarters of the RPI to be base for 2014 increases 	Barry Ashton	Completed

Property Maintenance		
Asbestos Works <ul style="list-style-type: none"> Budgets - routine annual inspections to monitor the condition of asbestos are carried out – budgets are set to ensure any possible remedial works are covered in the budget. 	Karen Tarbox	Completed
Major Works		
Completion of concrete repairs to the tower blocks	Christopher Bate/Karen Tarbox	Completed
Concrete Investigation & Repairs <ul style="list-style-type: none"> Report to March BRC. 	Karen Tarbox	March
Beech Gardens <ul style="list-style-type: none"> Black grilles on top of turrets installed during the recent reglazing works – necessary for health and safety to prevent unauthorised persons access - due to oversight installed without Listed Building Consent – painted black as less obvious than a galvanised finish - which has been approved by Planning. Brief summary of project to date – email broadcast Timelines of project – to residents on request & to RCC members Landscaping – pre-condition/types of planting to next Landscaping Working Party meeting 	Christopher Bate Eddie Stevens Karen Tarbox	Completed Completed February
Asset Management Strategy <ul style="list-style-type: none"> Update included in update report. 	Mike Saunders	March
Open Spaces		
SLA Review <ul style="list-style-type: none"> Wooden planters at Cromwell & Lauderdale Place in disrepair to be replaced with concrete – orders raised October – delivery of project before end of March 	Helen Davinson	March
Department of Built Environment (DBE)		
Podium Tiling <ul style="list-style-type: none"> An alternative stair edging is being developed using a grooved tile, matching what appears to be the original design that incorporates yellow finish material into the grooves. The City's Head of Access has agreed in principle that this would be acceptable, subject to review of a trial area near Breton House – we are liaising with Planning. Tiling review required for ramp at Alban Gate, upper podium above Arts Centre & Defoe Place - priorities are Lauderdale Place, Defoe Place, Ben Jonson Highwalk, St Giles Terrace - being carried out over next few months. The plinths along Ben Jonson Highwalk will now be repaired by the Barbican Estate Office alongside our colleagues in the Department of the Built Environment. Our Technical officers are liaising with Planning officers to find a permanent solution to the tiles continually falling off and we have earmarked 	Helen Davinson Helen Davinson Michael Bennett/Helen Davinson	Ongoing Ongoing Ongoing

funds for this in financial year 2014/15.		
Barbican Area Streetscene Enhancement Works – St Giles Terrace/Ben Jonson Highwalk <ul style="list-style-type: none"> A consultation framework for schemes in and around the Barbican Estate presented with February RCC papers 	Michael Bennett	Ongoing
Barbican Arts Centre		
Barbican Exhibition Hall 1 – Proposed Tenant - London Film School (LFS) (Update as previous) <ul style="list-style-type: none"> The City has yet to reach agreement on lease terms with LFS. City has agreed funding for the enabling works required to provide the tenancy space for the LFS. This will include works to relocate the Barbican Centre Marketing Department & works to re-provide engineering services to the retained spaces in ExHall1 and Exhall2 The enabling works are planned to take place during 2014, will be subject to subject to committee approvals and planning permission. With the completion of the enabling works in December 2014 we now expect the LFS to take over the space & commence their fit out works in early 2015. We will be consulting with residents as the programme develops 	Michael Bennett	Ongoing
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